



The owner [listed below] hereby retains Mountain View Kennel to train our dog under the following terms and conditions:

1. Location. The dog(s) will stay at the training facility during training, and the trainer will take reasonable steps to keep the dog safe, comfortable, appropriately exercised, and happy. The trainer will, if necessary, take the dog to locations and property for socialization, training and veterinary care.

2. Training. The length of training required depends on the dog's (s') capability to learn, what the owner's learning curve will be regarding dog training, and the dog's prior experiences. Basic obedience training generally requires four to six weeks, but may be longer in some cases. The trainer will give periodic progress reports to the Owner and will update the Owner on the anticipated length of training required to reach the agreed upon goals via email/text as agreed upon drop off/pick up (Each owner requires a different level of communication and we will accommodate via email, Messenger or text.)

3. Evaluation and goals. The trainer and the owner will evaluate the dog's (s') current skill levels and identify unsatisfactory areas needing improvement. Training will focus on the areas identified as unsatisfactory during the initial evaluation. In general, the goals for the dog(s) are:

1. *To be in control and polite around other dogs and people.*
2. *To perform basic pet obedience upon command: sit, loose leash, let's go, stay, etc.*
3. *To improve upon identified bad habits that may exist, such as chewing, barking, jumping on people, rushing through doorways, counter-surfing, minor aggressive behaviors, and begging for food at the table, as described in the client interview form.*

4. Re-evaluation. At the conclusion of the training, the owner and the trainer will re-evaluate the dog and identify whether the dog has met the goals. If the dog has not met some goals, the owner and trainer will discuss whether these goals can be achieved by the dog with additional training and will consider additional training.

5. Expectations. It may not be possible in some cases to achieve all goals. For example, a dog may have a medical condition that prevents the dog from being reliably housebroken, or the dog's temperament may be aggressive by nature and not amenable to behavior modification. The trainer will notify the owner if any areas are identified where goals need to be modified. In most cases, however, all goals should be achievable given appropriate time and owner's compliance with homework.

6. Maintenance of Goals. The owner recognizes that this training will result in the dog obeying the trainer, and that this will not train the dog to obey the owner. In order for the dog to obey the owner, the following must occur:

1. *The owner must understand the basic principles of training (covered in the lessons).*
2. *The owner must apply the basic principles of training.*



3. *The owner must not interact with the dog in a way that rewards bad behavior and/or punishes good behavior.*
4. *The owner must regularly train the dog to maintain the level of training achieved.*
5. *The owner must not give commands that they are not ready to reinforce if the dog does not perform.*

7. Owner Training. At the conclusion of training, the trainer will instruct the owner in the basics of training. Instruction will consist of the following:

1. *One exit conference to show the owner the dog's(s') new skills and to instruct the owner on how to give proper commands, how to properly reward the dog for correct performance. Please set aside 1.5 hours in your schedule.*
2. *One additional follow up visit is provided for you. It is strongly recommended that the owner takes advantage of this lesson. The lesson dates and times will be determined with input from the dog owner.*

8. Veterinary Care. If the dog requires non-emergency veterinary care during the training period, the trainer will make a reasonable attempt to contact the owner so the owner can obtain veterinary care for the dog. If the owner cannot be reached or is unable to tend to the dog's need for veterinary care, or in the case of an emergency, the trainer will arrange on behalf of the owner for veterinary care to which the owner consents as set forth below. All veterinary fees are the responsibility of the owner. If convenient, the trainer will take the dog to the dog's regular veterinarian, but the trainer reserves the right to take the dog to a veterinarian selected by the trainer, using reasonable care in the selection of a veterinarian. Mountain View Kennel will take all reasonable and necessary precautions during the training process to avoid injury. However, sometimes an illness or condition that was not diagnosed or discovered previously may present during the training period. When this happens, we need to be able to get the emergency care needed. Owner hereby consents to the following veterinary care for the dog _____ and gives the trainer authority to consent to such a treatment as the agent of the owner:

1. *In the event that Mountain View Kennel cannot reach the owners or the owners cannot get to their dog, Mountain View Kennel will be allowed to make decisions regarding emergency care reasonably required to save the dog's life, to preserve the use of organs or limbs, or to alleviate severe pain.*
2. *In the event that Mountain View Kennel cannot reach the owner Mountain View Kennel will be allowed to make decisions regarding emergency euthanasia, only if (a) recommended by the veterinarian, (b) the owner cannot be reached after reasonable attempts, (c) treatment is not likely to be successful, and (d) the dog may be suffering or the expense of continued treatment may be unreasonable in light of the likely outcome.*
3. *If a not serious but contagious (and hindering training) illness is detected, the dog may need to go back to the owner's home for recovery. After that, the dog can return with new dates to Mountain View Kennel. Mountain View Kennel may agree to have the dog recover here, and will discuss with the owner if that occurs.*
4. *The owner must arrange all other veterinary care, when possible. The trainer's time and transportation expenses must also be reimbursed. If the medical condition or emergency is not due to negligence on Mountain View Kennel part, the owner will cover all and any veterinary expenses involved in treatment, medications, hospitalization, and so on.*



5. *Nondisclosure of any known medical issues with the dog will result in contract termination, and Mountain View Kennel will keep non refundable fees or be owed additional fees if Board & Train progressed beyond the first week.*
6. *Vaccinations and Medications. The owner must provide the trainer with proof that the dog has been vaccinated for rabies, distemper, hepatitis, parvo virus, and para-influenza. The dog must be on a flea/tick preventive. Any medications to be administered to the dog during training will be provided by the owner and administered by the trainer as instructed by the owner.*

9. Spaying and Neutering. Please let us know if your dog is not spayed or neutered so we can be aware and take precautions accordingly. We will not take a female dog in heat as it will disrupt the training process.

10. Equipment and Methods Used. Mountain View Kennel uses a combination of positive reinforcement techniques along with a variety of tools including e-collar (vibrate mode or whistle) training. These are all used in different configurations depending on the goals to be achieved and the place in the dog's training.

11. Liability. All behavioral advice and training suggestions are provided at the client's own risk. Use of this information is voluntary and Mountain View Kennel is not responsible for injury to another human or animal. The client is at all times responsible for the actions of their dog. Mountain View Kennel is not responsible for any injuries or expenses resulting from socialization or training. Dogs participating in physical exercises may be injured by running, jumping, chasing a ball, around other dogs, around other humans etc. Client hereby indemnifies and holds harmless Mountain View Kennel. Mountain View Kennel will take all reasonable and necessary precautions during the training process.

12. Fee. The fee for the training described in this contract for board and trains start at \$400 per week for 3 or more weeks of B/T. A \$100 nonrefundable deposit is due at sign up to hold your spot. (this comes off the first week of training). Half is due when training starts and the balance is due when the dog is picked up. Additional weeks are due at the beginning of any subsequent weekly service period. Owner Understands there may be other fees, for things like training collar, whistle, long line and other personal training tools their dog may need to continue the training at home. (These fees will be discussed before anything is bought for the owner's dog).

13. Bounced Check Fee. If a check bounces, the fee and original amount due is to be reimbursed Mountain View kennel. Immediately in the form of cash.

14. Canine Drop Off / Pick Up for Board & Train Services. The owner will bring the (1) dog's food (or let us know what the dog eats, but you will be billed for time/auto expense to pick it up and the purchase price of the food), please plan to provide one extra week of food than planned stay in case we feed more, dog must stay a couple extra unplanned days ect.(2) Half of training fee (3) leash on dog before entry to our facility, (4) flat collar tightened so as to not slip off before entry to our facility, due to safety reasons no Retractable/flexi leashes permitted. (5) (if not here already) vaccination records if they were not forwarded previously, (6) personal vet contact information, and owner contact information. If this deposit is received more than 72 hours after the dates that were discussed for your service to begin, we cannot guarantee those



same dates (as we might have discussed electronically, on the phone, or in person) for your Board & Train to begin. Please understand if you change your mind later, this deposit has held your spot either discussed or determined later and is therefore non-refundable. (7) Forward on veterinary records of up to date (voids contract if your vaccinations are not up to date) vaccinations for your dog (if not received before services begin, this also voids this contract). (9) We can provide an email with videos explaining the use of the e-collar, and basic cues for the owner to watch and become familiar with so the go home sessions time will be well spent if requested ahead of time by the owner.

15. Cancellation, Refunds, and No-Show Policy. Cancellation of appointments including drop offs, pick-ups, and private lessons are to be given a minimum of 3 hours in advance. Failure to do so can result in a non-refunded lesson. No refunds of any kind will be issued by Mountain View Kennel. No shows are subject to cancellation of training and non-refunding of training.

As a condition of my dog's participation in training with Mountain View Kennel, I agree to waive all claims against Mountain View Kennel and to indemnify and hold Mountain View Kennel, its officers, agents, and employees, independent contractors, harmless from any and all liability or claims I may have or that any other person or entity may have because of any death, bodily injury, personal injury, or because of any loss to property that may arise out of or in any way be connected with my dog's training.

I have read and, by completing this form, agree to abide by the aforementioned Waiver, Assumption of Risk and Agreement to Hold Harmless, and the Guidelines of Mountain View Kennel.

Owner Signature:

Dog's Name:

Date Signed: